**Observer’s Guide**

**“Usability Evaluation of Web-based Application”**

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**STEP ACTION COMPLETED?**

**1** Introduce the main aspects of what will be performed, to the participant ⃝

Mention that the application is under evaluation not the participant

**2** Give the Informed Consent to the participant and answer any question.

Only proceed after the informed consent has been signed ⃝

<http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Consent-2020.pdf>

**3**  Let the participant freely explore the application (you do the same) ⃝

[https://www.amazon.com](https://www.amazon.com/)

**4** Direct the participant to the list of tasks ⃝

[http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Usability test/Tasks-find a book.pdf](http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Usability%20test/Tasks-find%20a%20book.pdf)

**5** Get ready with your observer script. ⃝

[http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Usability test/Observer-script.pdf](http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Usability%20test/Observer-script.pdf)

The participant starts doing the tasks and you take notes on the observer form

and only interfere if the participant asks for help

**6** After the participant finishes the tasks, open the post-task questionnaire and fill it, with the participant, discussing your different points of view regarding each item.

[http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Usability test/Questionnaire.pdf](http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Usability%20test/Questionnaire.pdf)